

RMS UTILITIES PTY LTD

(ABN: 64 625 823 074)

**Electricity and supply tariffs for
small business customers within an
embedded network – Details and
Disclosure Document (Ergon
Energy)**

Electricity Tariffs applicable from:

1 July 2026 – 30 June 2027

This document forms part of your terms and conditions for the supply of electricity (and Centralised Services where applicable) to your premises. It should be read in conjunction with our standard terms and conditions for customers within an embedded network.

Please note that these tariffs are subject to change (see further below).

Please note that unless a “smart” electricity meter has been installed providing profile data, the only tariff option is a “Single Rate” tariff. TOU periods have changed and older programmed meters would not reflect current TOU periods.

Electricity Small Business Single Rate Tariff:

Tariff 20

	c/kWh, GST Exclusive	c/kWh, GST Inclusive
Usage Charges	27.8754	30.6630
	c/day, GST Exclusive	c/day, GST Inclusive
Daily Supply Charges	194.9436	214.4380

Electricity Small Business Time of Use Tariff:

Tariff 22D

	c/kWh, GST Exclusive	c/kWh, GST Inclusive
Peak Usage Charges	44.3681	48.8050
Shoulder Usage Charges	24.6263	27.0890
Off Peak Usage Charges	18.1936	20.0130
	c/day, GST Exclusive	c/day, GST Inclusive
Daily Supply Charges	194.6763	214.1440

Tariff 22E

	c/kWh, GST Exclusive	c/kWh, GST Inclusive
Peak Usage Charges	52.1172	57.3290
Shoulder Usage Charges	24.1672	26.5840
Off Peak Usage Charges	7.4963	8.2460
	c/day, GST Exclusive	c/day, GST Inclusive
Daily Supply Charges	194.6763	214.1440

Tariff 24C

	c/kWh, GST Exclusive	c/kWh, GST Inclusive
Peak Usage Charges	18.9263	20.8190
Shoulder Usage Charges	25.1827	27.7010
Off Peak Usage Charges	18.1936	20.0130
	c/day, GST Exclusive	c/day, GST Inclusive
Daily Supply Charges	162.7036	178.9740
	\$/kW, GST Exclusive	\$/kW, GST Inclusive
Demand Charge	\$ 7.4210	\$ 8.1631

Time of use periods:

Peak: 17:00 – 20:00 weekdays

Shoulder: 20:00 – 11:00 and 13:00 – 17:00 weekdays and 13:00 – 11:00 weekends and public holidays

Off Peak: 11:00 – 13:00 daily

Variation in tariffs

We will review our Electricity Tariffs at least twice per year, with a view to keep them competitive with comparable pricing offered by the largest retailers. We will give you at least 5 Business Days' notice of any change in the Electricity Tariffs.

Network Charges

If you later decide to buy your electricity from a different supplier who is an authorised retailer, you still need to pay us the network charges for as long as you occupy the premises, as we in turn will still to continue to incur such costs in respect of your premises. You should make arrangements with your new authorised electricity retailer to ensure that the charges you pay it, do not include a component for network charges unless this is part of an arrangement under which the new retailer agrees to pass those charges on to us (so you can pay the new retailer instead of us).

These network charges will be calculated on a “shadow pricing” basis, meaning that the charge will be equivalent to the charge you would have paid your local electricity distributor had your premises been connected directly to their wiring. For this purpose, the charge will be taken to be calculated on a flat rate basis.

Concessions or rebates

Information on various government concessions or rebates and eligibility requirements to receive them will be published on our website. It is your responsibility to determine whether you are eligible for any particular concession or rebate.

Bill frequency

We will bill you monthly for the charges.

Payment difficulties

If you are unable to pay your bills due to financial difficulty, please contact us so we can discuss options to assist you.

General

About us

A reference to “we” or “us” in this agreement is a reference to RMS Utilities Pty Ltd (ABN 64 625 823 074).

Term

This is not a fixed term contract. You can give us notice at any time that you wish to terminate this agreement. No penalty or early termination fee will apply if you wish to do this.

Electronic communications

If you provide us with an email address for bills, we will send bills electronically to that email address. Similarly, if you provide us with a contact email address for receiving notices electronically, we may send notices and other documentation to that email address. In each case this will be sufficient for us to assume that you have received the documentation or information. We will not be required to send your invoice physical to a postal or street address unless you asked for that at the time of sign-up or contact us asking for that to change going forward. We are entitled to assume that an electronic communication to us from those email addresses is from you.

Variation of this agreement

We may from time to time vary this agreement going forward. We will give you at least 5 business days’ notice of any such change. If you do not terminate this agreement

effective from before the change comes into effect, you agree to comply with the agreement as varied.

Transfer of this agreement

- If another person, instead of us, becomes entitled to on-sell electricity to your premises within the embedded network, we may transfer our rights and obligations under this agreement to that person, and notify you of the transfer.
- You consent to any such transfer, without the need for any further documentation or agreement, and you agree to comply with this agreement in favour of that person.

Complaints and dispute resolution

If you have a complaint, query or dispute you can contact us using the contact details below.

We will handle a complaint in accordance with our standard complaints and dispute resolution procedures, which can be found on our website, or provide to you on request. We will inform you of the outcome of our review of your complaint.

If you are not satisfied with our response to the complaint, you may refer the complaint or dispute to the Embedded Network Owner/Operator.

Our contact details

Phone: 1300 938 051

Email: support@rmsutilities.com.au

Mailing Address: PO Box 106, Peregian Beach QLS 4573

Website: www.rmsutilities.com.au

Electrical faults or emergencies

In the event of an electrical fault or emergency, please contact:

RMS Utilities – Business Hours: 1300 938 051

RMS Utilities – 24 hours: 0452 548 789